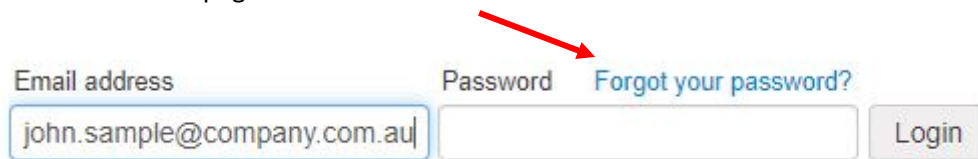


Wealth Report - Frequently Asked Questions

My login codes don't work

Should the login codes provided not work please contact your HR department and they will forward your query through to us for investigation.

If you have forgotten your password simply click on the 'forgot your password' link in the top right hand corner of the page.



The screenshot shows a login form with two input fields: 'Email address' containing 'john.sample@company.com.au' and 'Password'. To the right of the password field is a blue link labeled 'Forgot your password?'. A red arrow points to this link. A 'Login' button is located to the right of the password field.

I can't access the Wealth Report site

From time to time the website may be temporarily unavailable due to technical issues beyond our control or scheduled maintenance. If you are unable to access the site please try again at another time.

How secure is my personal data?

The Wealth Report uses the same encryption and physical security protocols that banks use to protect your details. These security protocols authenticate data and provide a secure connection for your server.

As part of the larger IOOF group, we have a dedicated cybersecurity team to ensure our IT environment and systems are secure.

Who can view my personal data?

No one can view the personal information and data you input into the Wealth Report tool unless you grant access. Should you select the option to allow a qualified financial adviser to contact you, they will have the ability to view your inputs so they can discuss the outcomes.

About the site owner

The site owner and developer of the Wealth report tool is Wealth Central Pty Ltd, CAN 158 016 158. You can find out more about them at <https://www.wealthcentral.com.au/>