

14 April 2025

# Product Update

**Additional information to the Investor Directed Portfolio Service (IDPS) Guides and documents incorporated by reference issued 30 September 2024 for the following products:**

- **Shadforth Portfolio Service – Investment**

## Product Update – Effective 14 April 2025

### Update to Standing Instructions

Effective 14 April 2025, you can include SMA Model Portfolios and MDA models in your Income Preferences as part of your Income Instruction - Percentage. SMA Model Portfolios and MDA models are only accessible via a financial adviser. To include an MDA model in your income instruction please contact your financial adviser.

More information on the types of Standing Instructions can be found in the General Reference Guide.

## Product Update – Effective 12 March 2025

### Change to Deposit Instructions

Effective 12 March 2025, your financial adviser will be able to add an SMA Model Portfolio to your Deposit Instructions before you have purchased the SMA Model Portfolio. You will need to meet any minimum investment requirements for your first purchase.

You can find the minimum investment requirements for SMA Model Portfolios in the SMA PDS – Part 2 (Model Menu).

## Product Update – Effective 1 February 2025

### Change of administrator

Effective 1 February 2025, the administrator changed from IOOF Service Co Pty Ltd ABN 99 074 572 919 to Oasis Asset Management Limited ABN 68 090 906 371 for Shadforth Portfolio Service – Investment.

## Product Update – Effective 13 December 2024

### Update to Standing Instructions

If we are required to top up your Cash Account, we will do so using your selected Cash Account Top up method. Effective 13 December 2024 you can include SMA Model Portfolios and MDA Models in your Cash Account Top up instructions as part of your Redemption Instruction – Percentage or Pecking Order. Information on Redemption Instruction – Percentage and Pecking order can be found on page 15 of the General Reference Guide and SMA Models Portfolios and MDA Models will be included in the description when the General Reference Guide is next updated.

The below replaces the important note on page 15 of the General Reference Guide.

**Important note:** *Maturing investments, listed investments and some restricted investments are excluded from the top up process. When a Cash Account top up occurs it may give rise to a CGT liability which may reduce the value of your account. Please speak to a financial adviser or tax adviser for more information. In some instances, investment options that cannot be redeemed on a daily basis will not be able to be included in your Cash Account Top up instructions. Pending transactions may be taken into consideration when topping up your Cash Account.*

You can read more about Cash Account Top Up instructions in the Managing your account section of the General Reference Guide.

### Contact us

If you have any questions or would like further information, please contact us on **1800 931 792** or [portfolioservice@sfg.com.au](mailto:portfolioservice@sfg.com.au).